



PROGRAM

Monday, October 11

- 12:15 pm **REGISTRATION** **2nd FLOOR FOYER**
- 1:00 pm **GETTING STARTED (1)** **MADISON**
- WELCOME**
Frank Busalacchi, Secretary, Wisconsin Department of Transportation
INTRODUCTION OF PEER EXCHANGE & PLANNING COMMITTEE
Alison Lebwohl, Wisconsin Department of Transportation, Chair
RESULTS OF PRE-WORKSHOP SURVEY AND RESOURCE WEBSITE
Teresa Adams, Midwest Regional University Transportation Center
KEYNOTE SPEAKERS:
David Vieth, Director of Highway Operations, Wisconsin Department of Transportation
Carlos Braceras, Deputy Director Utah Department of Transportation and Chairman AASHTO Subcommittee on Maintenance
- 2:30 pm **BREAK**
- 2:45 pm **TOOLS FOR MOVING FORWARD: CASE STUDIES (2)** **MADISON**
Moderator: Alison Lebwohl, Wisconsin Department of Transportation
Jaci Vogel, Kansas Department of Transportation "The Kansas Maintenance Quality Assurance Program"
Lacy Love, North Carolina Department of Transportation "Implementing a Maintenance Assessment and Funding Needs Program"
Joe Graff, Texas Department of Transportation "The Use of Condition Assessments to Improve Maintenance Level of Service in Texas"
Sonya Skinner, Ontario Ministry of Transportation "Privatization of Maintenance in Ontario"
Al Bailey, California Department of Transportation "The Road to Transportation Performance Measurement"
- 4:45 pm **CATERED RECEPTION AND TOOLS DISPLAY** **CAPITOL A**
 Meet with states to view and share their program materials and network with peers from other states

Tuesday, October 12

7:00 am **CONTINENTAL BREAKFAST (PROVIDED)** **UNIVERSITY**

7:50 am **BREAKFAST ANNOUNCEMENTS & DAY PLAN** **UNIVERSITY**

8:00 am **CONDITION ASSESSMENT AND PERFORMANCE MEASURING IN CONTEXT**

WINTER OPERATIONS (3) **MADISON**

Moderator: Lee Smithson, AASHTO

Alfred Uzokwe, Pennsylvania Department of Transportation “Penn DOT’s Winter MQA: Where we’ve been, what we learned, what’s for tomorrow”

Rico Baroga, Washington Department of Transportation “Multiple performance measures for snow and ice control”

Facilitator: Becky Soderholm, Wisconsin Department of Transportation

ROADSIDES, DRAINAGE AND VEGETATION MANAGEMENT (4) **CAPITOL A**

Moderator: Leif Hubbard, Wisconsin Department of Transportation

Mark McConnell, Mississippi Department of Transportation “Drainage and Vegetation Management Standards”

Daniel Peterson, Minnesota Department of Transportation “Mn/DOT’s Integrated Roadside Vegetation Management”

Facilitator: Jim Becker, Wisconsin Department of Transportation

SIGNAGE AND MARKINGS (5) **WISCONSIN**

Moderator: Teresa Adams, Midwest Regional University Transportation Center

Jim Carney, Missouri Department of Transportation “MoDOT’s inventory systems and measures for pavement marking and roadway signing”

Mike Bousliman, Montana Department of Transportation “MDT’s Pavement marking program for ensuring a consistent level of retro-reflectivity statewide selecting the right marking strategy at the right time”

Facilitator: Janet Nodorft, Wisconsin Department of Transportation

9:30 am **BREAK**

10:00 am **CONDITION ASSESSMENT AND PERFORMANCE MEASURING IN CONTEXT**

WINTER OPERATIONS (6) **MADISON**

Moderator: Lee Smithson, AASHTO

Ron Beane, Iowa Department of Transportation “Automated Performance Measures for Snow and Ice Results”

Curtis Gobeli, Minnesota Department of Transportation “Minnesota DOT’s Winter Performance Measures”

Facilitator: Becky Soderholm, Wisconsin Department of Transportation

DATA COLLECTION & CONDITION ASSESSMENT TECH (7) **CAPITOL A**

Moderator: Rico Baroga, Washington State Department of Transportation

Len Schultz, Maryland State Highway Administration “Technology choices for data collection and condition assessment”

Mark Suarez, Louisiana Department of Transportation & Development “Data Collection Using Roadware’s (ARAN) Automatic Road Analyzer Vehicle”

Facilitator: Jim Becker, Wisconsin Department of Transportation

INTEGRATING PAVEMENT MEASURES (8) **WISCONSIN**

Moderator: Teresa Adams, Midwest Regional University Transportation Center

JS (John) Dade, Kentucky Transportation Cabinet “Operations and pavement management in Kentucky”

Larry Galehouse, National Center for Pavement Preservation “Using measures to create a capital pavement preservation program”

Facilitator: Janet Nodorft, Wisconsin Department of Transportation

Paper

Tuesday, October 12 continued

- 11:30 am **REPORTS & SYNTHESIS ON MEASURES IN CONTEXT (9)** **MADISON**
Moderator: Mike Bousliman, Montana Department of Transportation
- 12:30 pm **LUNCH (PROVIDED)** **UNIVERSITY**
- 1:30 pm **CONNECTING WITH STAKEHOLDERS**
- USING MEASURES TO LISTEN TO THE PUBLIC AND TALK TO THE PUBLIC (10)** **MADISON**
Moderator: Steve Wilcox, New York Department of Transportation
Rico Baroga, Washington Department of Transportation “Using measures to tell your story to the public and the legislature”
Sharon Holmes, Florida Department of Transportation “Florida’s Customer Comment Card System”
Facilitator: Janet Nodorft, Wisconsin Department of Transportation
- WHAT DOES THE PUBLIC WANT & HOW DO WE TELL THE LEGISLATURE? (11)** **WISCONSIN**
Moderator: Alison Lebwohl, Wisconsin Department of Transportation
Mark Wikelius, Minnesota Department of Transportation “Customers and Their Expectations - The Mn/DOT Maintenance Perspective”
Lonnie Hendrix, Arizona Department of Transportation, “Communicating Highway Maintenance Budget Needs to Elected Officials: Lessons Learned in Arizona”
Facilitator: Jim Becker, Wisconsin Department of Transportation
- 3:00 pm **BREAK**
- 3:30 pm **IMPACTING THE BUSINESS**
- FROM CONDITIONS TO DOLLARS (12)** **MADISON**
Moderator: Steve Wilcox, New York Department of Transportation
Steve Wilcox, New York Department of Transportation “Hearing the Silence: Putting Maintenance First – A semiosis”
Bob Peda, Pennsylvania Department of Transportation “Maintenance Efficiency and Cost Effectiveness”
Facilitator: Janet Nodorft, Wisconsin Department of Transportation
- USING MEASURES TO MANAGE (13)** **WISCONSIN**
Moderator: Alison Lebwohl, Wisconsin Department of Transportation
Mike McColeman, Ohio Department of Transportation “Defining desired outcomes: How Ohio is using condition measures and specific goals to focus and manage their workforce”
Lloyd Neeley, Utah Department of Transportation “Maintenance Management Quality Assurance (MMQA⁺) Using Ratings to Move Dollars”
Facilitator: Becky Soderholm, Wisconsin Department of Transportation
- 5:00 pm **REPORTS AND SYNTHESIS ON CONNECTING WITH STAKEHOLDERS AND IMPACTING THE BUSINESS (14)** **MADISON**
Moderator: Mike Bousliman, Montana Department of Transportation
- 6:00 pm **ADJOURN (DINNER ON OWN)**

Wednesday, October 13

7:00 am	CONTINENTAL BREAKFAST (PROVIDED)	UNIVERSITY
8:00 am	INTEGRATING & SUSTAINING THE PROGRAM (15) <i>Moderator: Jennifer Brandenburg, North Carolina Department of Transportation</i> <i>Facilitator: Becky Soderholm, Wisconsin Department of Transportation</i> <i>Roundtable Discussion Questions:</i> <ol style="list-style-type: none">1. How are you ensuring that your measurements and data collection are accurate? What mechanisms have you put in place for process improvement? How have you already used these mechanisms to improve your program?2. How are you planning to sustain or improve your training of raters over the next 5 years? How do you plan on improving the quality of your data?3. What do you see your program looking like in 5 years? What changes are you planning to make to get there?4. What stakeholder groups do you communicate with now? What other groups do you see the need to communicate with? How do you plan to expand your efforts to include them?5. How are you communicating the connection between your measurements and your expenditures to your stakeholders? How are you ensuring that this information is understandable?6. What benefits have you realized from communicating your performance measurements to your stakeholders?7. What successes have you had in improved road maintenance as a result of your program?8. How are you capturing the cost of performing your maintenance quality assessment program (labor, materials, etc)? How much does it cost you? How are you justifying the benefits of conducting the survey versus the cost of the survey to stakeholders?9. How are you integrating the results of your assessment into your daily operations? How are you integrating it into your long-term business plan?	MADISON
9:30 am	BREAK	
10:00 am	TAKING THE NEXT STEPS (16) <i>Moderator: Rico Baroga, Washington State Department of Transportation</i>	MADISON
11:30 am	CLOSING REMARKS AND ADJOURNMENT Mark Wikelius, AASHTO Subcommittee on Maintenance Alison S. Lebwohl, Wisconsin Department of Transportation	MADISON
12:00 noon	LUNCH (PROVIDED)	CAPITOL A

MQA PEER EXCHANGE & WORKSHOP PLANNING COMMITTEE

Alison Lebwohl, Chair, Wisconsin Department of Transportation
Teresa Adams, University of Wisconsin-Madison, Civil & Environmental Engineering
Al Bailey, California Department of Transportation
Rico Baroga, Washington State Department of Transportation
Jason Bittner, University of Wisconsin-Madison, Transportation Asset Management Pooled Fund
Mike Bousliman, Montana Department of Transportation
Jennifer Brandenburg, North Carolina Department of Transportation
James Carney, Missouri Department of Transportation
Celso Gatchalian, Federal Highway Administration
Howard Rosen, University of Wisconsin-Madison, Engineering Professional Development
Lee Smithson, American Association of State Highway and Transportation Officials
James Sorenson, Federal Highway Administration
Steve Wilcox, New York State Department of Transportation